

## Information Update – Governance & Audit Workplan Status Report

**To:** Chair and Board of Directors  
**Through:** President/CEO Inez Evans  
**From:** Deputy of Governance & Audit Brian Atkinson  
**Date:** January 19, 2023

### GOVERNANCE & AUDIT WORKPLAN STATUS REPORT AND 2020-22 PRIOR AUDIT FINDING STATUS PRESENTATION

### Governance & Audit Work Plan Status Report

| Project / Activity                          | Governance & Audit Committee Meeting   |  |   |   |   |   |
|---|--|--|---|---|---|---|
|   | FY22   |  | FY223   |   |   |   |
|   | Oct-22   | Jan-23   | Apr-23  | Jul-23  | Oct-23  | Jan-24  |
| FORVIS Financial Audit Review               |   |  |   |   |   |   |
| Covid and Pandemic Recovery                 |   |  |   |   |   |   |
| Employee Share of Health Insurance Premiums |   |  |   |   |   |   |
| Retail Center Audit                         |   |  |   |   |   |   |
| Annual Risk Refresh 2023                    |   |  |   |   |   |   |
| Para Transit Review                         |  |  |  |   |   |   |
| Maintenance/Storeroom Workflow Review       |  |  |  |   |   |   |
| Ridership Experience                        |  |  |  |   |   |   |
| Bus Rapid Transit Lines                     |  |  |  |   |   |   |
| Policies                                    |  |  |  |   |   |   |
| Staffing, Hiring & Recruiting               |  |  |   |  |   |   |
| Flowbird/MyKey System                       |  |  |   |  |   |   |
| Transit Asset Management                    |  |  |   |  |   |   |
| Decentralized Operations                    |  |  |   |  |  |   |
| Retail Desk Transfer to Finance             |  |  |   |  |  |   |
| Annual Risk Refresh 2024                    |  |  |   |   |  |  |

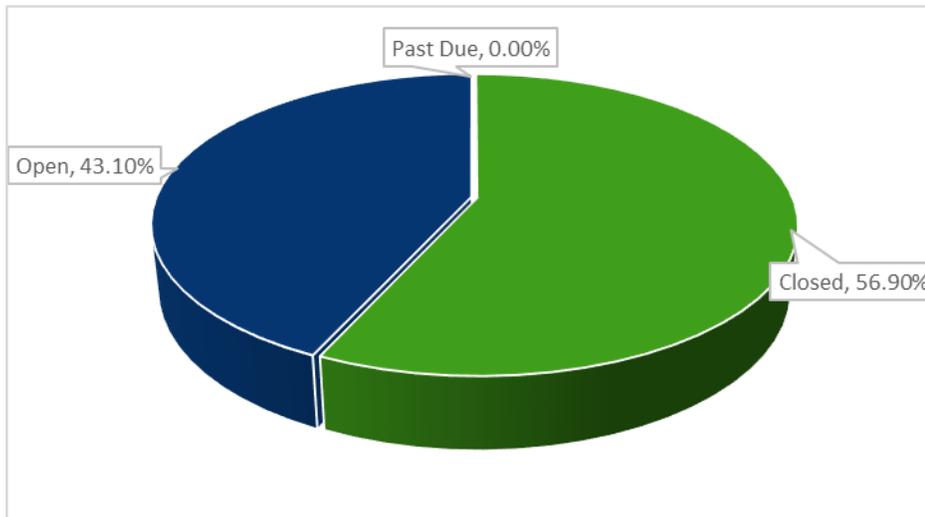
 Complete     In-Process     Planned

 Report targeted to be presented at G&A meeting.

Note: the timelines reflected above are estimates and may be subject to change due to scheduling constraints and/or Board requests.

# 2020-22 Prior Audit Findings Status Presentation

| Audit Report/Subject   | Report Number | Report Issue Date | Corrective Actions |        |        |          |
|--|---------------|-------------------|--------------------|--------|--------|----------|
|  |               |                   | Total              | Closed | Open   | Past Due |
| BCP Progress Assessment  | 2020-06       | 08/31/20          | 5                  | 4      | 1      | 0        |
| Strategic & Capital Planning/Grant Management Review                               | 2020-10       | 08/31/20          | 7                  | 4      | 3      | 0        |
| Fare Collections Review  | 2021-02       | 06/10/21          | 4                  | 2      | 2      | 0        |
| Capital Projects   | 2021-03       | 09/01/21          | 4                  | 3      | 1      | 0        |
| Major Service Contracts/Memorandums of Understanding                               | 2021-04       | 09/10/21          | 2                  | 0      | 2      | 0        |
| Healthcare Costs Review  | 2021-05       | 01/07/22          | 4                  | 3      | 1      | 0        |
| Training   | 2022-01       | 04/12/22          | 4                  | 3      | 1      | 0        |
| Microsoft Dynamics 365 Upgrade:<br>Independent Project Oversight Status Assessment | 2022-02       | 07/07/22          | 10                 | 6      | 4      | 0        |
| Physical and Facility Security   | 2022-03       | 07/12/22          | 8                  | 0      | 8      | 0        |
| Cyber Security Readiness   | 2022-04       | 07/07/22          | 3                  | 2      | 1      | 0        |
| Pandemic Recovery Review   | 2022-05       | 09/22/22          | 2                  | 1      | 1      | 0        |
| Employee Share of Healthcare Insurance Premiums Review                             | 2022-06       | 09/26/22          | 1                  | 1      | 0      | 0        |
| Retail Center Audit  | 2022-07       | 10/03/22          | 4                  | 4      | 0      | 0        |
|  |               | Total             | 58                 | 33     | 25     | 0        |
|  |               | Percentage        |                    | 56.90% | 43.10% | 0.00%    |



# Governance & Audit Completed Reviews & Audits

| Report ID | Report Title  | Date Reported |
|-----------|---|---------------|
| 2020-1    | Employee Terminations Timely Update in ADP            | 2/27/2020     |
| 2020-2    | Transdev Fuel Purchase Reporting                      | 6/16/2020     |
| 2020-3    | Lost and Found Policy Addressing Found Cash           | 6/16/2020     |
| 2020-4    | Lost Revenue - Online Credit Card Error               | 6/16/2020     |
| 2020-5    | Payments Against Expired Agreement-Non-Order Invoices | 6/16/2020     |
| 2020-6    | BCP Progress Assessment                               | 9/17/2020     |
| 2020-7    | Red Line Lessons Learned                              | 9/17/2020     |
| 2020-8    | Annual Risk Refresh & Proposed Audit Plan 2021        | 1/21/2021     |
| 2020-9    | Procurement Process Review                            | 1/21/2021     |
| 2020-10   | Strategic & Capital Planning/Grant Management Review  | 1/21/2021     |
| 2020-11   | Compliance Mapping Exercise                           | 1/21/2021     |
| 2020-12   | Comprehensive IT Risk Assessment                      | 3/18/2021     |
| 2021-1    | Fare Collection Audit                                 | 6/16/2021     |
| 2021-2    | Storeroom and Materials Management Audit              | 6/16/2021     |
| 2021-3    | Capital Project Management                            | 9/16/2021     |
| 2021-4    | Memorandums of Understanding Review                   | 9/16/2021     |
| 2021-5    | Annual Risk Refresh & Proposed Audit Plan 2022        | 1/20/2022     |
| 2021-6    | Healthcare Costs Review                               | 1/20/2022     |
| 2022-1    | Training  | 4/21/2022     |
| 2022-2    | Microsoft D365 Implementation                         | 7/21/2022     |
| 2022-3    | Physical and Facility Security                        | 7/21/2022     |
| 2022-4    | Cyber Security Readiness                              | 7/21/2022     |
| 2022-5    | Covid and Pandemic Recovery                           | 10/20/2022    |
| 2022-6    | Employee Share of Health Insurance Premium            | 10/20/2022    |
| 2022-7    | Retail Center Audit                                   | 10/20/2022    |
| 2022-8    | Annual Risk Refresh & Proposed Audit Plan 2023        | 1/19/2023     |

**RECOMMENDATION:**

Receive the report.



Brian Atkinson  
Deputy of Governance & Audit